



SUPPLIER DIRECTORY

2025



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email: strategicsourcing@wyn.com

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COMPANY DIRECTORY

Credit Card Processing



Bank of America Merchant Services
Credit Card Processing Services for Resorts
Sales - (800) 429-9521
Customer Service - (800) 326-7907
www.bankofamerica.com/merchantservices

Food & Beverage



Foodbuy
RCI – Foodservice Procurement Partner
Jonathan Visser
(800) 465-2201
jon.visser@foodbuy.ca
www.foodbuy.ca



Lavazza
Kathleen Cellino
kathleen.cellino@lavazza.com

Operating Supplies & Equipment



Amazon Business Prime
Free account through RCI. Scan or click QR code to begin



(800) 428-3060 –customer service



Cintas
Uniforms, Safety & Compliance, Mats,
Image & Identity, and Facility Cleanliness Programs
Peter Duffy
(800) 864-3676
duffy@cintas.com
www.cintas.com



Ecolab
Cleaning, Sanitation & Hygiene Chemical Products
(800) 352-5326
Bradley Stelzer
bradley.stelzer@ecolab.com
For Canadian Resorts:
(800) 361-5773 ext. 228
claire.grenier@ecolab.ca
www.ecolab.com

Ecolab Pest

Pest Elimination Services
(800) 325-1671
For Canadian Resorts:
Bill FitzPatrick (905) 464-0234
bill.fitzpatrick@ecolab.ca
www.ecolab.com



Florida Paints
Mike Davis
mike@floridapaints.com



Guest Supply®, a Sysco® Company
Guestroom & Housekeeping Supplies
(800) 772-7676
US Contact – Drew Paulk
dpaulk@guestsupply.com
www.guestsupply.com
Canada Contact – Monica Dubois
mdubois@guestsupply.com
For Canadian Resorts:
(866) 483-7822
canada.orders@guestsupply.com
www.guestsupply.ca



HD Supply Hospitality Solutions
Maintenance, Repair & Operating Supplies
Austin Drew
austin.drew@hdsupply.com
(800) 431-3000
www.hdsupplysolutions.com
For Canadian Resorts:
(800) 782-0557
customerca@hdsupply.ca
www.hdsupplysolutions.ca



ICO Uniforms
Apparel/Uniforms
(630) 362-1604
wriesner@icouniforms.com
www.icouniforms.com



ICON EV - Electric Vehicles & Golf Carts
Ty Gaydich
ty@iconev.com
www.iconev.com



Kimberly-Clark Professional
(800) 241-3146
Andrea Rodriguez
andrea.rodriguez1@kcc.com
www.kcpprofessional.com/home
Available through distributors:
Guest Supply, a Sysco Company:
(800) 772-7676
HD Supply: (800) 431-3000
Sysco Corporation:
<http://sysco.com/about-sysco/our-locations.html>
US Foods: (864) 898-2999



Pacific Lodging Supply
Akbar Shah
akbar@pactex.com



RDI-USA, Inc.
Logo Printed Collateral:
Keycards, Hot/Cold Cups, Notebooks, etc.
Available through distributors:
Guest Supply, a Sysco Company:
(800) 772-7676
HD Supply: (800) 431-3000



Resort Supply, Inc.
Kitchenware and Housewares
Molly Dearborn
molly@resortsupply.com
(800) 275-2090
marketplace@resortsupply.com
www.resortsupply.com



Rubbermaid® Commercial Products,
A Newell Brands Company Innovative,
solution-based products
Available through distributors:
Brooke Shinn
brooke.shinn@newellco.com
Guest Supply, a Sysco Company:
(800) 772-7676
HD Supply: (800) 431-3000



Sherwin Williams
Dan Giddens
dan.giddens@sherwin.com



Simmons Hospitality
Mattresses and Foundations
(800) 935-4702
Mike Ryan
mryan@sertasimmons.com
Jodie Ordon
jordon@sertasimmons.com
www.simmons-hospitality.com
Available through distributors:
Guest Supply, a Sysco Company: (800) 772-7676
HD Supply: (800) 431-3000



Sobel Westex
Terry and Linen
(717) 330-8746
www.sobelwestex.com
Michelle Keperling
michelle@sobelwestex.com



Sunbeam Hospitality
Small Appliances
Brooke Shinn
brooke.shinn@newellco.com
Available through distributors:
Guest Supply, a Sysco Company:
(800) 772-7676
HD Supply: (800) 431-3000

Professional Services



VMOX
Justin Mincher
jmincher@vmox.com



Waste Management
Waste, Bulk Pickup & Recycling Services
Gayle Marchio
(630) 572-2990
gmarchio@wm.com
www.wm.com

Resort Tech



Cetis, Inc
Scitec/Teledex/TeleMatrix Telephones
Ashley Skeene
(719) 571-9196
askenee@cetisgroup.com
www.cetis.com
Also available through distributors:
Guest Supply, a Sysco Company:
(800) 772-7676
HD Supply: (800) 431-3000



Deep Blue Communications
High Speed Internet Access & Wi-Fi
Roderick Miano
rmiano@deepbluecommunications.com
(518) 389-2745
sales@deepbluecommunications.com
Customer Service:
(800) 622-0396
www.deepbluecommunications.com



DIRECTV
Digital Television Entertainment Services
Jeff Fox
jgfox@directv.com
(888) 303-9117
www.directv.com



LG Electronics USA, Inc.
Hospitality Guestroom Televisions
& Commercial Displays
Daniel Gonzalez
daniel.gonzalez@lge.com
(800) 228-1236
info@lgsolutions.com
www.lgsolutions.com



Mood Media
Message Marketing on Hold
Overhead Music, Scent Services
Don Hellwinkle
don.hellwinkle@moodmedia.com
(866) 242-5181
www.moodmedia.com



Safety NetAccess
High Speed Internet Access & Wi-Fi
(855) 762-4742
roisales@safetynetaccess.com
www.safetynetaccess.com



Samsung Hospitality
Hospitality Grade LCD & LED HDTVs
Karen DeTulleo
k.detulleo@sea.samsung.com
(888) 727-2664
samsunghospitalitysales@ingrammicro.com
<https://www.samsung.com/us/business/solutions/industries/hospitality/>



SONIFITM Solutions, Inc.
Resort Technology Solutions
Amir Perneh
(888) 988-5029
wyndham@sonifi.com
www.sonifi.com



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